



State of California—Health and Human Services Agency
Department of Health Services



ARNOLD SCHWARZENEGGER
Governor

July 11, 2005

TO: FAMILY PACT PROVIDERS

FROM: FAMILY PACT PROGRAM LETTER 05-01
FAMILY PACT PROGRAM EVALUATION ACTIVITIES: SPECIAL
STUDIES, SUMMER 2005

This purpose of this letter is to inform you of Family PACT (Planning, Access, Care, Treatment) evaluation activities that may require your participation. The California Department of Health Services (DHS), Office of Family Planning (OFP), together with the Bixby Center for Reproductive Health Research and Policy at the University of California, San Francisco (UCSF), has been conducting a multi-faceted program evaluation to meet the requirements of the Family PACT Medicaid 1115(b) Demonstration Project. As a part of the evaluation, provider interviews and on-site assessments will be conducted by the Public Health Institute (PHI) during Summer 2005.

The three special study topics this summer are:

- Best outreach Practices: focus on economical and reproducible approaches;
- Family PACT & Medi-Cal Managed Care Overlap: issues associated with clients enrolled in both;
- Cultural Competency: developing and pilot testing a baseline assessment on cultural competence.

This effort may require your participation, in most cases, on the phone; however, some interviews or assessments may be done at your site. For Family PACT providers selected for further in depth interviews on-site, PHI representatives will notify you and accommodate your schedule. Your participation is greatly appreciated and will help us to improve the services to Family PACT clients.

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Thank you in advance for your support and assistance. If you have any questions or comments, please call Sandy Navarro, UCSF Family PACT evaluation, at the Office of Family Planning at (916) 650-0449.

Sincerely,

[Original signed by Laurie Weaver]

Laurie Weaver, Chief
Office of Family Planning

cc: Dr. Susann Steinberg, Chief, MCAH/OFP
Sandy Navarro, UCSF
Christy McCain, PHI